

vehicle service contracts

protecting the essentials that keep you moving

Purchasing a vehicle should be worry-free from day one. As a member, you have access to top-tier vehicle coverage at competitive rates, safeguarding you against unexpected repair expenses should you experience a break down.

benefits included with each level of coverage*

24/7 Emergency Roadside Assistance
Provides assistance for flat tire, battery jump start, fuel delivery, lockout service and towing

Substitute Transportation
Reimbursement for rental car and rideshare services (e.g. Uber, Lyft, etc.)

Trip Interruption
Reimburses costs for meals and lodging due to mechanical breakdown while away from home

Road Hazard Tire & Wheel
Covers the cost to repair or, if non-repairable, to replace your vehicle's tires or wheels

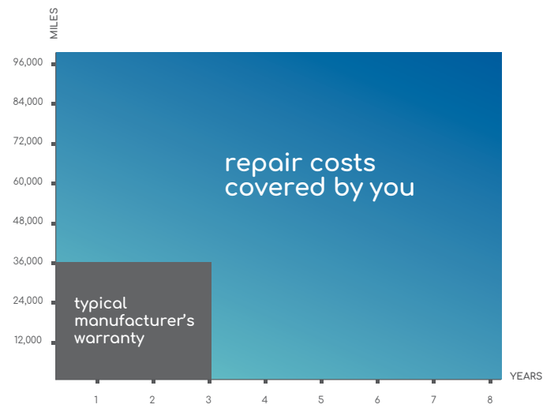
Key Replacement
Offers coverage in the event of loss, theft or damage to key or key fob

Paintless Dent Repair
Carefully removes dents or dings without harming factory paint

Windshield Repair
Repairs minor chips or cracks to the front windshield

smart driver alert

- Original warranties might not keep pace with the needs of high-mileage drivers
- Repair frequency tends to increase with vehicle age
- Modern vehicles' advanced technology can lead to more expensive repairs



* Refer to your contract for coverage specifics for the plan you select

average repair costs

Add an additional $280 to each occurrence for estimated towing and substitute transportation expenses that may be incurred.

Engine	$9,791 - $11,366
Transmission	$7,496 - $9,292
Hybrid Generator	$2,520 - $5,507
Cylinder Head	$5,141 - $6,650
Navigation System	$2,520 - $2,781
Timing Belt & Chain	$2,657 - $3,075
Air Conditioner Compressor	$2,408 - $2,533
Electronic Control Module	$1,283 - $1,369
Radiator	$1,452 - $1,543
Alternator	$1,098 - $1,391
Water Pump	$1,147 - $1,394
Fuel Injectors	$1,341 - $1,423
Rear-View Cameras	$900 - $1,200

Parts pricing listed in illustration is based on average of actual repairs at a retail rate for parts and labor. Actual repair cost may vary by repair, facility, vehicle, and location.

EVs need coverage too

EVs have unique, complex parts that can be expensive to repair. M-Care coverage includes EV components to help protect your wallet from unexpected repair costs.

EV COMPONENTS' AVERAGE REPAIR COSTS

EV Drive Motor	$4,767 - $33,418
EV Battery	$4,088 - $42,343
EV Transaxle	$1,414 - $6,289
EV Battery Control Module	$691 - $21,036
EV Auxiliary Heater	$1,288 - $2,245
EV Charger	$2,011 - $2,848
EV Water Pump	$412 - $1,230

Parts pricing listed in illustration is based on average of actual repairs at a retail rate for parts and labor. Actual repair cost may vary by repair, facility, vehicle, and location.

peak

Our peak coverage combines everything listed under the elevated and base plans, including coverage for electric vehicles (EVs), plus a whole mountain of extra benefits. Peak coverage is so comprehensive, it's easier to say what is not covered

WHAT IS NOT COVERED[1]

- Normal maintenance items and parts described in your vehicle's maintenance manual like Non-EV/Hybrid batteries, spark plugs, filters, brake pads and shoes, wiper blades, etc.
- Non-factory installed technology like radar detectors, VCRs, radios, cassette players, C.D. players and speakers
- Exterior vehicle surfaces, carpet, upholstery, paint and weather seals
- Exhaust system, catalytic converter, brake drums, MacPherson strut cartridge insert or shock absorbers and manual clutch components
- Squeaks, rattles, water leaks or wind noise
- Convertible tops, glass, plastic or assembly
- Damaged/corroded/rusted parts

MOTORTREND RECOMMENDED BEST BUY

Our driver benefits are the industry's only MotorTrend® Recommended Best Buy.

1 This is not a comprehensive list of what is not covered. Please refer to your contract for a full list of what is not covered.

2 Covered only if damaged by the failure of an internal, lubricated part.

elevated

Includes everything covered under the base level, plus all components & parts below

ENGINE
- Vacuum Pump
- Cylinder Barrel

TURBOCHARGER/ SUPERCHARGER
- Turbo Intercooler
- Wastegate
- Wastegate Actuator/Controller
- Supercharger Pulley and Clutch

FUEL SYSTEM
- Fuel Pump(s)
- Fuel Injectors
- Fuel Injection Pump
- Fuel Distributor
- Fuel Tank
- Metal Fuel Lines

BRAKING SYSTEM
- ABS Control Unit, Wheel Sensors, Pump and Motor, Accumulator, Actuator Assembly
- Master Cylinder
- Vacuum/Hydraulic Assist Booster
- Wheel Cylinders
- Disc Brake Caliper, Pistons and Seals
- Proportioning Valve
- Metal Hydraulic Lines and Fittings

COOLING SYSTEM
- Water Pump
- Radiator
- Fan, Viscous Drive, Clutch and Motor
- Condenser Fan
- Cooling Fan Thermal Switch
- Thermostat

SUSPENSION (FRONT/REAR)
- Upper and Lower Control Arms, Control Arm Shaft and Bushings
- Upper and Lower Ball Joints
- King Pins and Bushings
- Torsion Bars
- Strut Bar and Bushings
- Stabilizer Bar
- Links and Bushings
- Wheel Bearings
- Hub Bearings
- Knuckle
- Spindle and Support
- Strut Bearing and Mounts
- Springs
- Automatic Leveling Unit Compressor
- Sensor and Limiter Valve
- MacPherson Strut Housing not including Shock Absorber or Insert

STEERING
- All lubricated parts contained within the Steering Gear Box
- Rack Assembly, Control Valve
- Power Steering Pump
- Power Cylinder Assembly
- Pitman Arm
- Idler Arm
- Tie Rod Ends
- Drag Link
- Steering Column Shaft and Coupling
- Tilt/Telescoping Steering Assembly
- Actuator
- Position Sensor

BODY SYSTEMS
- Step Bumpers and Mounting Brackets
- Spare Tire Carrier
- Swing Arm
- Pivots
- Factory Installed Running Boards
- Swing Out Mirror Arms and Mounts
- Pop-Out or Sliding Side/Rear Window Latches and Hinges
- Tailgate Handle, Lock, Cables, Hinges and Latches
- Cargo Lamp
- Glove Box Door and Hinge
- Manually Operated Seat Tracks
- Adjustable Pedals
- Interior and Exterior Handles
- Map/Courtesy Light Assembly
- Gas Cylinders for Hood, Trunk and Hatch
- Hinges and Latches for Door, Hood, Trunk and Hatch
- Sunroof Cables, Tracks
- Sun/Moon Roof Motor

AIR CONDITIONING
- Condenser
- Evaporator
- Compressor
- Accumulator
- Receiver Dehydrator
- Clutch, Pulley and Field Coil
- Idler Pulley and Bearing
- Expansion Valve
- P.O.A. Valve
- Orifice Tube
- Air Conditioner Hoses and Lines

HEATING
- HVAC Blower Motor
- Heater Control Switch
- Heating Cables
- Heater Core
- Fluids required as part of a covered repair

ELECTRICAL SYSTEM
- Alternator
- Voltage Regulator
- Distributor
- Ignition Module
- Coil
- Engine Wiring Harness
- Manually-Operated Switches
- Wiper Motor(s)
- Starter Drive and Solenoid
- Starter Motor
- Ring Gear
- Anti-Detonation Sensors
- Factory Installed AM/FM Radio, Cassette Player, C.D. Player and Speakers
- Wiper Module
- Heated Back Glass Elements
- Horn
- Sun/Moon Roof Wiring Harness
- Relays
- Brake Light Switches
- Neutral Safety Switch
- Emergency Warning Flashers
- Trunk Actuator
- Sliding Door Contacts
- Ignition Switches

HIGH-TECH/ CONVENIENCE GROUP
- Four-Wheel Steering Center Shaft and Couplings, Power Steering Unit, Control Unit, Control Valve, Speed Sensors and Oil Pump
- Power Door Lock Switches and Actuators
- Cruise Control Module, Engagement Switch
- Power Window Motor and Regulators
- Power Seat Motor
- Power Antenna
- Keyless Entry Receiver
- Navigation Display Unit
- Navigation Control Unit
- Navigation Computer
- Navigation Antenna
- Navigation Function Selector Switch
- Global Positioning System Display Unit
- Global Positioning System Antenna
- GPS Module (GSM)
- LCD Screen (10"or less)
- Digital Video Disc Player
- Multimedia Receiver/Head Unit,
- Radio,
- Power Amplifier
- Power Antenna
- Antenna Amplifier
- Audio Speakers
- Park Assist Speaker
- Entertainment System Control Module
- DVD Player and Screen
- Vehicle Communication Interface Module
- Phone/Bluetooth® System Module
- Bluetooth® Receiver
- Bluetooth® Antenna
- Smart Phone Interface Module
- Microphone
- Back Up Cameras and Sensors
- USB Port Plug/Socket
- 12 Volt Power Outlets
- 110 Volt Power Outlets
- Wireless Charging Pad
- Wireless Interface Network Module
- Touchscreen Monitor
- Pico Projector/Display
- Voice Recognition Module
- Gesture Control Module
- Voice Activation Module
- Voice Activation Microphone
- Voice Activation Switch
- Remote starter FOB
- Remote Starter/Bypass Module
- Garage Door Transmitter
- Garage Door Open Module
- Keyless Entry Module
- Keyless Entry Transmitter
- Keyless Entry Antenna
- Seat Temperature Control Module
- Seat Cushion Temperature Sensor
- Seat Fan Motors
- Seat Heater Element (not integrated in upholstery)
- Forward Looking Camera (Night Vision/Non - Night Vision)
- Blind Spot Sensors
- Blind Spot Alarm Unit/Module
- Blind Spot Camera
- Parking Assist Control Module
- Parking Assist Warning Device/ indicator
- Lane Departure Camera
- Lane Departure Module
- Lane Departure Sensors
- Lane Departure Warning Switch
- Thermal Graphic Camera,
- Infrared Sensors
- Adaptive Cruise Control Radar Sensor
- Adaptive Cruise Control Module
- Cruise Control Servo
- Cruise Control Engagement Switch
- Cruise Control Release Switch
- Cruise Control Set/Resume Switch
- Distance Sensor
- Collision Avoidance Module
- Collision Avoidance Switch
- Collision Avoidance Sensor
- Ultrasonic Sensor
- Headlamp Igniter
- Headlamp Ballast
- Headlamp Motor
- Headlamp Control Module
- Composite Headlamp Assembly (only if necessary as a result of the failure of a covered part or component)
- Light Sensor Module
- Independent Variable Controller
- Rain Sensor (not integrated into windshield)
- Level Sensor
- Yaw Sensor
- Steering Input Sensor
- Tire Pressure Sensors
- Tire Pressure Monitor/Receiver
- Tire Pressure Monitor Antenna
- Eye Detection/Driver Monitor Cameras
- Eye Detection LED Sensors
- Back Seat Motion Sensor

MISCELLANEOUS SYSTEMS
- Power Trunk/Liftgate Control Module
- Power Trunk/Liftgate Motor
- Power Trunk/Liftgate Lock Switch
- Power Trunk/Liftgate Hazard Sensor
- Power Trunk/Liftgate Position Sensor
- Convertible Top Motors
- Four-Wheel Steering Center Shaft and Couplings
- Power Steering Unit
- Control Unit
- Control Valve
- Speed Sensors and Oil Pump
- Power Door Lock Switches and Actuators
- Power Window Motor and Regulator
- Power Seat Motor
- Power Sun/Moon Roof Motor
- Anti-Theft transmitter
- Suspension Leveling Control Computer
- Vibration/Haptic Sensors
- Convertible Top Deck Lid Position Sensor
- Convertible Top Position Sensor
- Convertible Top Switch
- Digital Driver Information Display and Module
- Oil Pressure Sending Unit
- Heated Side View Mirror Element
- Transducer
- Compass
- Thermometer
- Power Convertor
- Speedometer Head

EV specific components

HIGH-TECH/ ELECTRICAL SYSTEM
- EV battery current sensor and circuit breaker sensor
- EV battery on-board charger, charge controller/power management control module, main charging switch, and junction block
- EV low voltage DC converter and inverter
- EV throttle/accelerator pedal position sensor regenerative brake control module

base

Expansive protection plan extending far past basic vehicle parts

ENGINE
- All internal, lubricated parts
- Cylinder Block
- Cylinder Head(s)
- Harmonic Balancer
- Timing Chain
- Timing Belt
- Balance Shaft Belt
- Gears
- Pulleys
- Guides and Tensioners
- Oil Pump
- Intake and Exhaust Manifold
- Diesel Engine Vacuum Pump
- Engine Mounts
- Oil Pump Housing
- Oil Cooler
- Core Plugs
- Cylinder Barrels[2]
- Timing Chain Cover[2]
- Valve Covers[2]
- Oil Pan[2]
- Rotor Housing[2]

TURBOCHARGER/ SUPERCHARGER
- Including all internal parts

DRIVE AXLE (FRONT/REAR)
- All internal, lubricated parts
- Drive Shafts
- Axle Bearings
- Drive Axles
- Stub Axles
- Tripod Joints
- Universal Joints
- Locking Hub Assembly
- Yokes and Center Support Bearings
- Drive Axle Housing[2]

MANUAL TRANSMISSION/ TRANSFER CASE
- All internal, lubricated parts
- Flywheel
- Transmission Mounts
- Clutch Master and Slave Cylinder
- Transmission Case[2]
- Oil Pan[2]
- Transfer Case[2]

TRANSMISSION/ TRANSFER CASE
- All internal, lubricated parts
- Flex Plate
- Vacuum Modulator
- Transmission Mounts
- Center Support
- Parking Lock Actuator
- Separator Plate
- Dipstick
- Filler Tube
- Covers
- Transmission Range Switch
- Transmission Cooler
- Torque Converter if internally damaged
- Transmission Case[2]
- Oil Pan[2]
- Transfer Case[2]

BRAKING SYSTEM
- Vacuum Assist Booster Pump Springs
- Clips and Retainers
- Self-Adjusters
- Rear Activators
- Parking Brake Linkage and Cables
- Backing Plates

FUEL SYSTEM
- PCV/Breather System
- Fuel Filler Pipe
- EGR System
- Leak Detection Pump
- Emissions Vent Valve
- Air Pump
- Evaporator Canister
- Evaporator Vent Valve
- Oil/Air Separator
- Computerized Timing and Mixture Control Unit and Sensors
- Idle Air Control Valve

COOLING SYSTEM
- Thermostat Housing

SEALS AND GASKETS
- Seals and Gaskets on all covered parts

TAXES AND FLUIDS
- State and local taxes, where applicable, and fluids as required as part of a covered repair

AUTOMATIC

EV specific components

TRACTION MOTOR
- Primary electric drive/traction motor/ generator and all internal parts
- EV drive/traction motor dampener
- Electric drive/traction motor mounts
- Electric drive/traction motor coolant pump
- Electric drive/traction motor case[2]
- Generator case[2]
- EV Battery

GEAR REDUCTION/ REDUCER BOX/ TRANSFER CASE
- All internal, lubricated parts and components
- Gear Reduction/Reducer Box Housing [2]
- Cover [2]
- Oil Pan [2]
- Transfer Case [2]

COOLING SYSTEM
- EV battery cooling fan motor, radiator, and coolant control valve
- EV battery temperature sensor and thermistor

BRAKING SYSTEM
- Electric Brake Assist Booster
- Electric Parking Brake Switch and Actuator

Remanufactured or used replacement parts may be used to provide services. The Issuing Provider in Florida is National Auto Care of the South under license number 19255.

This information is intended for marketing purposes only and is a summary of the benefits offered. Not all plans are available in all areas and coverage may vary by state. Ask your representative for the actual contract for complete terms, conditions, exclusions and state-specific language. Some damage may not be capable of being repaired using the method(s) set forth herein. Such determination shall be made within the sole discretion of the repair technician. Purchase of this coverage is optional and is not required to qualify for financing, purchase, lease or to register a motor vehicle. The Issuing Provider in Texas is Warranty Support Services, LLC. The Issuing Provider is subject to change. The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller, and does not extend the term of any original product or service warranty that the manufacturer, importer, or seller may have provided.

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