

Our goal is to process your claim as quickly as possible. Below is a list of required documents needed to review your claim request.

Please submit legible copies in the form of a PDF, TIF file, JPEG, Word document, or Excel spreadsheet. We suggest you also retain copies for your records.

Please submit documents via:

GWC PORTAL
gapclaims.easycare.com

You can contact our office:

(800) 521-2774
gapdept@easycare.com

What documents need to be submitted?

From You:

Your current email address for correspondence

From Your Dealership or Lender:

Signed GAP Deficiency Waiver Addendum

Complete Financing Contract (Loan or Lease Agreement, including all pages)

- Buyer's Order / Invoice / Purchase Order

Please cancel any cancelable including but not limited to, Credit Life Insurance, Accident and Health Insurance, Service Contracts or Theft Deterrent Products and provide the refund amounts.

NOTE - If refunds amounts are not provided the full purchase price will be deducted from the claim until proof of refund is provided.

From Your Lender:

Detailed Loan Payment/Transaction History showing principle/interest split and running balance

Copy of Insurance Settlement Check issued to lender

From Your Primary Insurance Company:

Settlement Breakdown which matches settlement check amount

Complete Valuation Report including all pages

If Insurance claim paid under Comprehensive, a brief explanation is required

From Your Local Agency:

Police report or fire department report if loss was due to theft, fire, or vandalism, or in the event that you did not have primary insurance at the time of the loss.

IMPORTANT

All claims must be reported to GWC Warranty within 90 days of the date of primary insurance settlement, or in the event no primary insurance was in force, 90 days from the date of loss. Due to privacy laws, your documents will have to be obtained by you. GWC Warranty will not gather this documentation on your behalf.

Please note that as documentation received is reviewed, additional information may be requested.